



Washers

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As an ENERGY STAR® partner, GE has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

Write the model and serial numbers here:

Model # _____

Serial # _____

You can find them on a label inside the door.

Owner's Manual & Installation Instructions

WCVH4800K
WCVH4815K

Laveuses

Manuel d'utilisation et d'installation

La section française commence à la page 25

Lavadoras

Manual del propietario e instalación

La sección en español empieza en la página 49



IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.

⚠ WARNING!

For your safety, the information in this manual must be followed to minimize the risk of fire or explosion, electric shock, or to prevent property damage, personal injury or loss of life.

The instructions in this manual and all other literature included with this washer are not meant to cover every possible condition and situation that may occur. Good, safe practices and caution **MUST** be applied when installing, operating and maintaining any appliance.



WATER HEATER SAFETY

Under certain conditions, hydrogen gas may be produced in a water heater that has not been used for two weeks or more. Hydrogen gas can be explosive under these circumstances.

If the hot water has not been used for two weeks or more, prevent the possibility of damage or injury by turning on all hot water faucets and allowing them to run for several minutes. Do this before using any electrical appliance which is connected to the hot water system. This simple procedure will allow any built-up hydrogen gas to escape. Since the gas is flammable, do not smoke or use an open flame or appliance during this process.



PROPER INSTALLATION

This washer must be properly installed and located in accordance with the Installation Instructions before it is used.

- Install or store where it will not be exposed to temperatures below freezing or exposed to the weather, which could cause permanent damage and invalidate the warranty.
- Properly ground washer to conform with all governing codes and ordinances. Follow details in Installation Instructions.



YOUR LAUNDRY AREA

- Keep the area underneath and around your appliances free of combustible materials such as lint, paper, rags and chemicals.
- Do not leave the washer door open. An open door could entice children to hang on the door or crawl inside the washer.
- Close supervision is necessary if this appliance is used by or near children. Do not allow children to play on, with or inside this or any other appliance.
- Keep all laundry aids (such as detergents, bleaches, etc.) out of the reach of children, preferably in a locked cabinet. Observe all warnings on container labels to avoid injury.
- Never climb on or stand on the washer top.





WHEN USING THE WASHER

Use this appliance only for its intended purpose as described in this Owner's Manual.

- Never reach into washer while it is moving. Wait until the machine has completely stopped before opening the door.
- Do not mix chlorine bleach with ammonia or acids such as vinegar and/or rust remover. Mixing different chemicals can produce a toxic gas which may cause death.
- Do not wash or dry articles that have been cleaned in, washed in, soaked in or spotted with combustible or explosive substances (such as wax, oil, paint, gasoline, degreasers, dry-cleaning solvents, kerosene, etc.) which may ignite or explode. Do not add these substances to the wash water. Do not use or place these substances around your washer or dryer during operation.
- The laundry process can reduce the flame retardancy of fabrics. To avoid such a result, carefully follow the garment manufacturer's wash and care instructions.
- To minimize the possibility of electric shock, unplug this appliance from the power supply or disconnect the washer at the building's distribution panel by removing the fuse or switching off the circuit breaker before attempting any maintenance or cleaning. **NOTE:** Pressing the power button does **NOT** disconnect the appliance from the power supply.
- Never attempt to operate this appliance if it is damaged, malfunctioning, partially disassembled, or has missing or broken parts, including a damaged cord or plug.
- Do not slam the washer door closed. Do not try to force the door open when locked (LOCKED indicator ON). This could result in damage to the washer.
- The washer is equipped with an over-temperature detection system. The motor will stop if it becomes overheated. The washer will turn off the motor for 2 minutes to cool down. If the motor is still too hot after 2 minutes, the washer will repeat the cool-down a total of 3 times. If the motor remains too hot after 3 cool-downs, the washer will be paused until it is manually started again.



WHEN NOT IN USE

- Turn off water faucets to relieve pressure on hoses and valves and to minimize leakage if a break or rupture should occur. Check the condition of the fill hoses; they should be replaced every 5 years.
- Before discarding a washer, or removing it from service, remove the washer door to prevent children from hiding inside.
- Do not attempt to repair or replace any part of this appliance unless specifically recommended in this Owner's Manual, or in published user-repair instructions that you understand and have the skills to carry out.
- Do not tamper with controls.



READ AND FOLLOW THIS SAFETY INFORMATION CAREFULLY.
SAVE THESE INSTRUCTIONS



About the washer control panel.

You can locate your model number on a label inside the door.

▲ WARNING! To reduce the risk of fire, electric shock, or injury to persons, read the **IMPORTANT SAFETY INSTRUCTIONS** before operating this appliance.

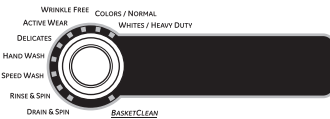
Quick Start

If the screen is dark, press the **POWER** button to “wake up” the display.

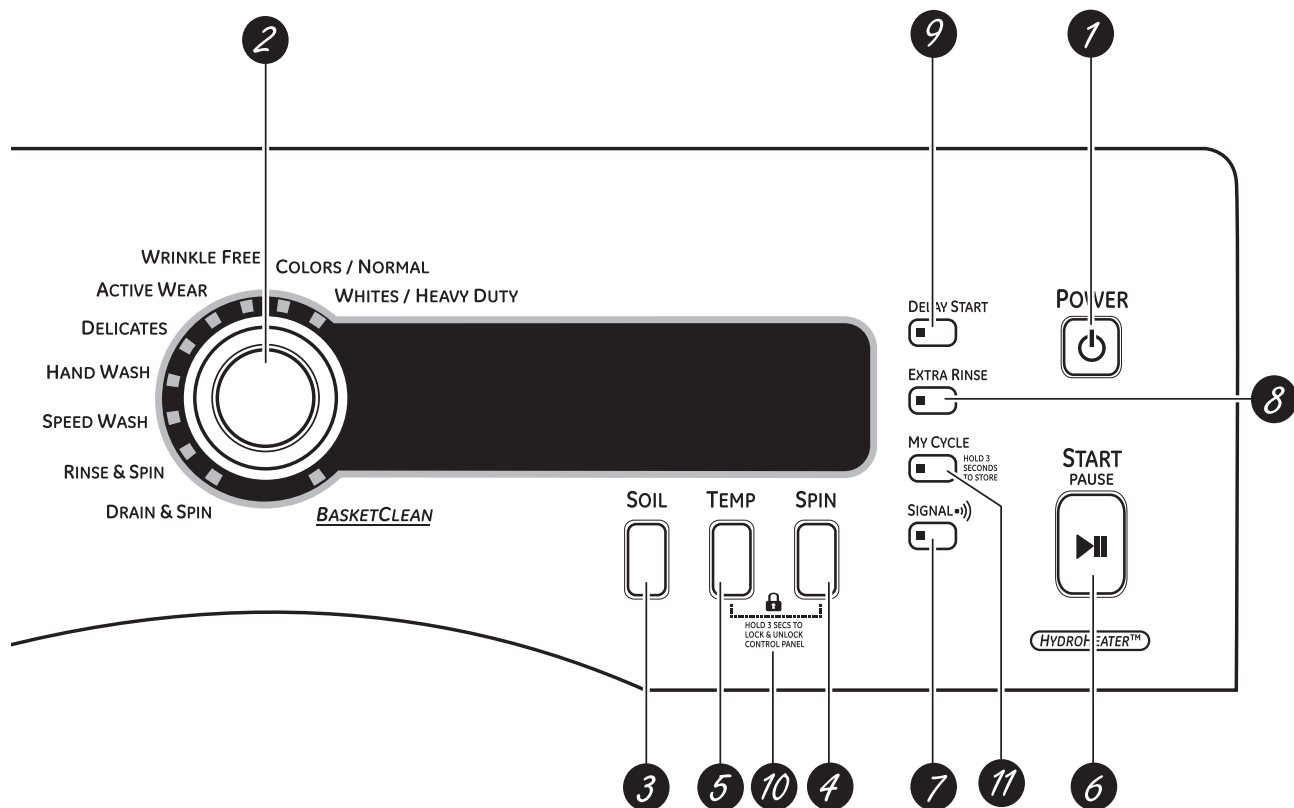
- 1 Press the **POWER** button.



- 2 Select a wash cycle. (Defaults are set for each wash cycle. These default settings can be changed. See *Control settings* for more information.)



- 3 If you selected a wash cycle, press the **START/PAUSE** button.



- 1 Power** Press to “wake up” the display. If the display is active, press to put the washer into standby mode.

NOTE: Pressing **POWER** does not disconnect the appliance from the power supply.



Control settings.

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2 Wash Cycles

The wash cycles are optimized for specific types of wash loads. The chart below will help you match the wash setting with the loads. The Gentle Wash™ lifters lightly tumble the clothes into the water and detergent solution to clean the load.

WHITES/ HEAVY DUTY	For heavily to lightly soiled white cottons, household linens, work and play clothes.
COLORS/NORMAL	For heavy to lightly soiled colorfast cottons, household linens, work and play clothes.
WRINKLE FREE (PERMA PRESS)	For Easy Care and permanent press items.
ACTIVE WEAR	For active sports, exercise and some casual wear clothes. Fabrics include modern technology finishes and fibers such as spandex, stretch and microfibers.
DELICATES	For lingerie and special-care fabrics with light to normal soil. Provides gentle tumbling and soak during wash and rinse.
HANDWASH	For items labeled hand-washable with light soils. Provides gentle rocking to mimic the handwashing action.
SPEED WASH	For lightly soiled items that are needed in a hurry. Cycle time is approximately 30 minutes, depending on selected options.
RINSE & SPIN	To quickly rinse out any items at any time.
DRAIN & SPIN	Drain and spin at any time.
BASKET CLEAN	To clean drum and reduce odor. NOTE: Basket Clean is a special cycle used to clean the washer drum and reduce odor. DO NOT add garments to this cycle. Remove detergent cup and add one cup of bleach or other commercially available product manufactured for this purpose, such as Tide® Washing Machine Cleaner.

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Control settings.

- 3 Soil Level**
Changing the **SOIL** level increases or decreases the wash time to remove different amounts of soil. To change the **SOIL** level, press the **SOIL** level button until you have reached the desired setting. You can choose between Extra Light, Light, Normal, Heavy or Extra Heavy soil.
- 4 Spin Speed**
Changing the **SPIN** setting changes the final spin speed of the cycles. Always follow the garment manufacturer's care label when changing the **SPIN** setting.
To change the **SPIN** setting, press the **SPIN** setting button until you have reached the desired setting. You can choose between No Spin, Low, Medium, High or Extra High Spin. Higher spin speeds are not available on certain cycles, such as Delicates.
Higher spin speeds remove more water from the clothes and will help reduce dry time, but may also increase the possibility of setting wrinkles on some fabrics.
- 5 Wash Temp**
Adjust to select the proper water temperature for the wash cycle. The rinse water is always cold to help reduce energy usage and reduce setting of stains and wrinkles.
Follow the fabric manufacturer's care label when selecting the wash temperature.
To change the wash temperature, press the **TEMP** button until you have reached the desired setting. You can choose between Tap Cold, Cold, Warm, Hot or Sanitize. The Sanitized wash temperature is not available on certain cycles, such as Delicates.

When selecting the Sanitize wash temperature, the washer increases the water temperature to sanitize and kill more than 99% of many common bacteria found in home laundry. The sanitize wash temperature is only available on the Whites/Heavy Duty wash cycle. For best results, select the heavy soil setting when using the Sanitize wash temperature setting.
- 6 Start/Pause**
Press to start a wash cycle. If the washer is running, pressing it once will pause the washer and unlock the door. This function can be used to add garments during a cycle. Press again to restart the wash cycle.
NOTE: If the washer is paused and the cycle is not restarted within 15 minutes, the current wash cycle will be cancelled.
NOTE: In some cases the washer will drain first, then unlock the door when it is paused.
NOTE: The washer performs automatic system checks after pressing the **START/PAUSE** button. Water will flow in 45 seconds or less. You may hear the door lock and unlock before water flows; this is normal.



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SIGNAL **Signal**

When the light is "on," the washer will beep at the end of the cycle and every time you press a button on the control panel.

To turn the signal off, press the **SIGNAL** button and the light will go off.

8

EXTRA RINSE

**Extra Rinse**

Use an extra rinse when additional rinsing is desired to remove excess dirt and detergent from soiled loads.

9

DELAY START

**Delay Start**

Use to delay the start of your washer.

1. Choose your wash cycle and any options.
2. Press **DELAY START** button. You can change the delay time in 1-hour increments (up to 18 hours) each time you press the **DELAY START** button. Stop pressing the button when your desired time is displayed.
3. Press the **START/PAUSE** button to start the countdown.

The countdown time will be shown in the **ESTIMATED TIME REMAINING** display.

NOTES:

- If the door is opened while the washer is in **DELAY**, the countdown time will continue to count down the delay time. If the door is not closed and the countdown time expires, the cycle will not start until the door is closed and the **START/PAUSE** button is pressed.
- You can delay the start of a washer cycle up to 18 hours.

The light on the button will light up when **DELAY START** is on.

10

TEMP SPIN



HOLD 3 SECS TO
LOCK & UNLOCK
CONTROL PANEL

Lock

You can lock the controls to prevent any selections from being made. Or you can lock or unlock the controls after you have started a cycle.

Children cannot accidentally start the washer by touching pads with this option selected.

To lock the washer, press and hold the **TEMP** and **SPIN** buttons together for 3 seconds.

To unlock the washer controls, press and hold the **TEMP** and **SPIN** buttons together for 3 seconds. A sound is made to indicate the lock/unlock status.

The control lock icon on the display will light up when it is on.

NOTE: The **POWER** button can still be used when the machine is locked.

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MY CYCLE



HOLD 3
SECONDS
TO STORE

My Cycle

To save a favorite cycle, set the desired settings for wash cycle, soil level, spin speed and wash temp settings and hold down the **MY CYCLE** button for 3 seconds. A beep will sound to indicate the cycle has been saved.

To use your custom cycle, press the **MY CYCLE** button before washing a load.

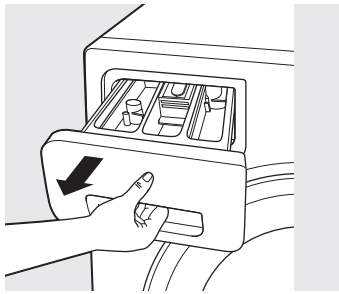
To change the saved cycle, set the desired settings and hold down the **MY CYCLE** button for 3 seconds.

NOTE: When using **MY CYCLE**, wash options cannot be modified after the cycle has been started.

NOTE: If you change wash options with **MY CYCLE** before starting the cycle, the **MY CYCLE** light will turn off and you will be returned to the base cycle.



About the washer features.



The Dispenser Drawer

Slowly open the dispenser drawer by pulling it out until it stops.

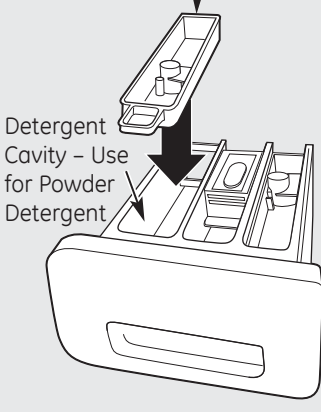
After adding laundry products, slowly close the dispenser drawer. Closing the drawer too quickly could result in early dispensing of the bleach, fabric softener or detergent.

You may see water in the bleach and fabric softener compartments at the end of the cycle. This is a result of the flushing/siphoning action and is part of the normal operation of the washer.

Use only HE High-Efficiency detergent.



Detergent Cup - Use for Liquid Detergent



The Detergent Compartment

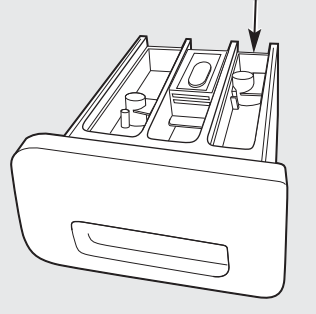
- **Only use high-efficiency detergent in this washer. Use the detergent manufacturer's recommended amount. DO NOT fill above the MAX line.**

The detergent compartment is in the left side of the dispenser drawer. The detergent cavity (cup removed) is used for powder detergent, and the detergent cup is used for liquid detergent.


- **Powder Detergent** - Remove the detergent cup and pour the suggested amount of powder detergent into the detergent cavity.
- **Liquid Detergent** - Leave the detergent cup in the drawer and pour liquid detergent into the cup. Do not fill above the MAX line.

- Add measured detergent to the left detergent compartment of the dispenser drawer.
- Detergent is flushed from the dispenser at the beginning of the wash cycle. Either powdered or liquid high-efficiency detergent can be used.
- Detergent usage may need to be adjusted for water temperature, water hardness, size and soil level of the load. Avoid using too much detergent in your washer since it can lead to oversudsing and detergent residue being left on the clothes.

Liquid Bleach Compartment



The Liquid Bleach Compartment

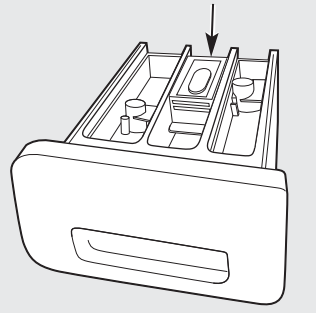
If desired, measure out the recommended amount of liquid bleach, not to exceed 1/3 cup (80 ml) and pour into the right compartment labeled "LIQUID BLEACH" marked with this symbol .

It is recommended to use High-Efficiency (HE) bleach in this front-load washer.

Do not exceed the maximum fill line. Overfilling can cause early dispensing of the bleach which could result in damaged clothes.

NOTE: Do not use powdered bleach in the dispenser.

Fabric Softener Compartment



The Fabric Softener Compartment

If desired, pour the recommended amount of liquid fabric softener into the compartment labeled "FABRIC SOFTENER." Use only liquid fabric softener in the dispenser.

Dilute with water to the maximum fill line.

Do not exceed the maximum fill line. Overfilling can cause early dispensing of the fabric softener, which could stain clothes.

NOTE: Do not pour fabric softener directly on the wash load.





Loading and using the washer.

Always follow fabric manufacturer's care label when laundering.

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Sorting Wash Loads

Colors	Soil	Fabric	Lint
Whites	Heavy	Delicates	Lint Producers
Lights	Normal	Easy Care	Lint Collectors
Darks	Light	Sturdy Cottons	

- Combine large and small items in a load. Load large items first. Large items should not be more than half the total wash load.
- Washing single items is not recommended. This may cause an out-of-balance load. Add one or two similar items.
- Pillows and comforters should not be mixed with other items. This may cause an out-of-balance load.
- Sort dark-colored clothes from light-colored clothes to prevent dye transfer. This is a high-efficiency washer, so it uses less water, making dye transfer more common.



Loading the Washer

The wash drum may be fully loaded with loosely added items. **Do not wash garments containing flammable materials (waxes, cleaning fluids, etc.).**

To add items after the washer has started, press **START/PAUSE** and wait until the door is unlatched. The washer may take up to 30 seconds to unlock the door after pressing **START/PAUSE**, depending on the machine conditions. Do not try to force open the door when it is locked. After the door unlocks, open gently. Add items, close the door and press **START/PAUSE** to restart.

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Loading and using the washer.



Care and Cleaning/General Maintenance

Exterior: Immediately wipe off any spills. Wipe with damp cloth. Wipe or dust spills or washing compounds with a damp cloth. Washer control panel and finishes may be damaged by some laundry pretreatment and stain remover products. Apply these products away from the washer. The fabric may then be washed and dried normally. Damage to your washer caused by these products is not covered by your warranty. Do not hit surface with sharp objects.

Interior: Dry around the washer door opening, flexible gasket (including attached hoses) and door glass. These areas should always be clean to ensure a watertight seal.

It is recommended to rinse the washer at least once per month with 1 cup of bleach (or other commercially available product manufactured for this purpose, such as Tide® Washing Machine Cleaner) poured into the bleach section of the dispenser (no clothes) using the **BASKET CLEAN** cycle (found in the **WASHER** cycles menu).

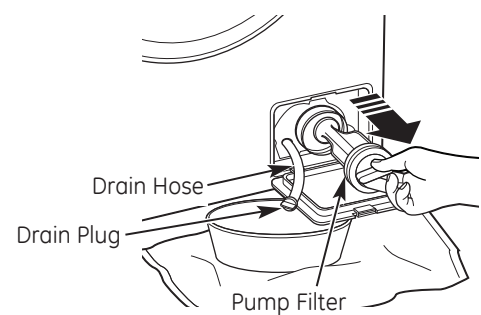
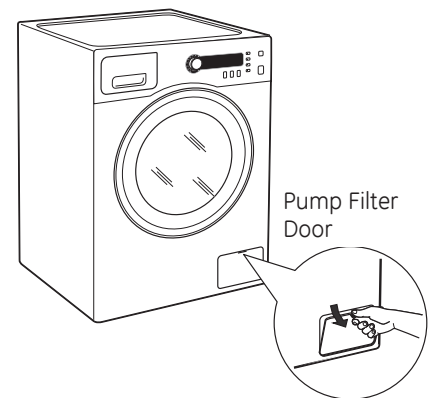
Moving and Storage: Ask the service technician to remove water from drain pump and hoses. Do not store the washer where it will be exposed to the weather. When moving the washer, the tub should be kept stationary by using the shipping bolts removed during installation. See Installation Instructions in this manual. If these parts are not available, they can be ordered by visiting our Website at GEAppliances.com or by calling 800.GE.CARES.

Long Vacations: Be sure water supply is shut off at faucets. Drain all water from hoses if weather will be below freezing.

Clean Pump Filter

Due to the nature of the front-load washer, it is sometimes possible for small articles to pass to the pump. The washer has a filter to capture lost items so they are not dumped to the drain. To retrieve lost items, clean out the pump filter.

1. Open the door on the bottom right of the front of the unit.
2. Twist the small white cap counterclockwise a quarter turn and unhook the small rubber hose. Pull the hose out of the hole and remove the white drain hose plug above a small pan to capture any water that may drain. Drain the excess water. Replace.
3. Unscrew the pump filter. Rinse. Replace.
4. Close the access door.

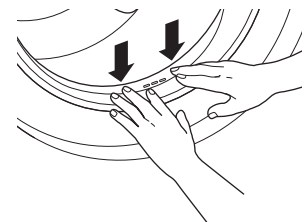


Cleaning the Door Gasket

Open the washer door. Using both hands, press down the door gasket. Remove any foreign objects if found trapped inside the gasket. Make sure there is nothing blocking the holes behind the gasket.

While holding down the door gasket, inspect the interior of the gasket by pulling it down with your fingers. Remove any foreign objects if found trapped inside this gasket. Make sure there is nothing blocking the holes behind the gasket.

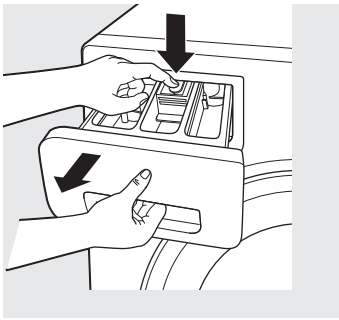
When you are finished cleaning the door gasket, remove your hands and the gaskets will return to the operating position.



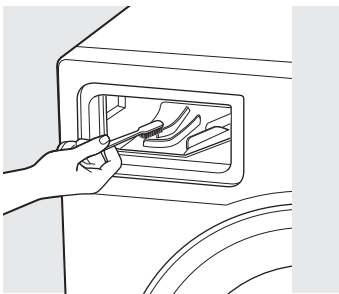
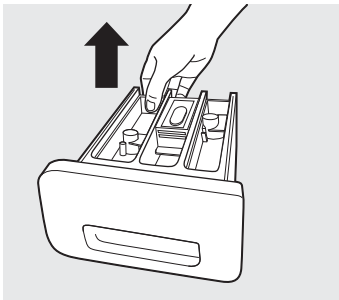


Always follow fabric manufacturer's care label when laundering.

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Lock tab is visible only after drawer has been pulled out



Dispenser Drawer Area: Detergent and fabric softener may build up in the dispenser drawer. Residue should be removed once or twice a month.

- Remove the drawer by first pulling it out until it stops. Then reach back into the rear center of the drawer cavity and press down firmly on the lock tab, pulling out the drawer.

- Remove all cups and inserts from the dispenser drawer. Rinse the inserts, cups and drawer with hot water to remove traces of accumulated laundry products.

- To clean the drawer opening, use a small brush to clean the recess. Remove all residue from the upper and lower parts of the recess.
- Return inserts to the proper compartments. Replace the dispenser drawer.

- To reduce buildup in the Dispenser Drawer area:

Use only HE
High-Efficiency
detergent.



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Fabric Care Labels

Below are fabric care label “symbols” that affect the clothing you will be laundering.

WASH LABELS

Machine wash cycle						
	Normal	Permanent Press/ wrinkle resistant	Gentle/ delicate	Hand wash	Do not wash	Do not wring
Water temperature						
	Hot (50°C/120°F)			Warm (40°C/105°F)		Cold/cool (30°C/85°F)

BLEACH LABELS

Bleach symbols			
	Any bleach (when needed)	Only non-chlorine bleach (when needed)	Do not bleach

DETERGENT LABELS

	Use only HE High-Efficiency detergent.
--	---





Before you call for service...

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Troubleshooting Tips

Save time and money! Review the charts on the following pages first and you may not need to call for service.

Problem	Possible Cause	What To Do
Not spinning or agitating	Drain hose is kinked or improperly connected	<ul style="list-style-type: none"> Straighten drain hose and make sure washer is not sitting on it.
	Household drain may be clogged	<ul style="list-style-type: none"> Check household plumbing. You may need to call a plumber.
	Drain hose siphoning; drain hose pushed too far down in the drain	<ul style="list-style-type: none"> Ensure there is an air gap between hose and drain.
	Washer pump filter may be clogged	<ul style="list-style-type: none"> Clean Pump Filter – Open the pump access door (use a coin) and remove the pump filter by turning it counterclockwise and pulling out. Clean the filter, removing all loose debris, and put filter back in place.
	Load is out of balance	<ul style="list-style-type: none"> Redistribute clothes and run Drain & Spin or Rinse & Spin. Increase load size if washing small load containing heavy and light items.
Leaking water	Door gasket is damaged	<ul style="list-style-type: none"> Check to see if gasket is seated and not torn. Objects left in pockets may cause damage to the washer (nails, screws, pens, pencils).
	Door gasket not damaged	<ul style="list-style-type: none"> Water may drip from the door when the door is opened. This is a normal operation.
	Check back left of washer for water	<ul style="list-style-type: none"> If this area is wet, you have oversudsing condition. Use less detergent.
	Fill hoses or drain hose is improperly connected	<ul style="list-style-type: none"> Make sure hose connections are tight at washer and faucets and make sure end of drain hose is correctly inserted in and secured to drain facility.
	Household drain may be clogged	<ul style="list-style-type: none"> Check household plumbing. You may need to call a plumber.
Not draining	Drain hose is kinked or improperly connected	<ul style="list-style-type: none"> Straighten drain hose and make sure washer is not sitting on it.
	Household drain may be clogged	<ul style="list-style-type: none"> Check household plumbing. You may need to call a plumber.
	Drain hose siphoning; drain hose pushed too far down in the drain	<ul style="list-style-type: none"> Ensure there is an air gap between hose and drain.
	Washer pump filter may be clogged	<ul style="list-style-type: none"> Clean Pump Filter – Open the pump access door (use a coin) and remove the pump filter by turning it counterclockwise and pulling out. Clean the filter, removing all loose debris, and put filter back in place.
Not spinning	Drain hose is kinked or improperly connected	<ul style="list-style-type: none"> Straighten drain hose and make sure washer is not sitting on it.
	Household drain may be clogged	<ul style="list-style-type: none"> Check household plumbing. You may need to call a plumber.
	Drain hose siphoning; drain hose pushed too far down in the drain	<ul style="list-style-type: none"> Ensure there is an air gap between hose and drain.
	Washer pump filter may be clogged	<ul style="list-style-type: none"> Clean Pump Filter – Open the pump access door (use a coin) and remove the pump filter by turning it counterclockwise and pulling out. Clean the filter, removing all loose debris, and put filter back in place.
	Load is out of balance	<ul style="list-style-type: none"> Redistribute clothes and run Drain & Spin or Rinse & Spin. Increase load size if washing small load containing heavy and light items.
	Motor is overheated	<ul style="list-style-type: none"> Washer motor will stop if it becomes overheated. It will automatically restart after a cool-down period of up to 2 hours (if washer has not been manually turned off).
	Door is open	<ul style="list-style-type: none"> Make sure door is closed.

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Problem	Possible Cause	What To Do
Incomplete cycle or timer not advancing	Drain hose is kinked or improperly connected	<ul style="list-style-type: none"> • Straighten drain hose and make sure washer is not sitting on it.
	Household drain may be clogged	<ul style="list-style-type: none"> • Check household plumbing. You may need to call a plumber.
	Drain hose siphoning; drain hose pushed too far down in the drain	<ul style="list-style-type: none"> • Ensure there is an air gap between hose and drain.
	Washer pump filter may be clogged	<ul style="list-style-type: none"> • Clean Pump Filter – Open the pump access door (use a coin) and remove the pump filter by turning it counterclockwise and pulling out. Clean the filter, removing all loose debris, and put filter back in place.
	Automatic load redistribution	<ul style="list-style-type: none"> • Timer stops at 1 minute; machine has redistributed the load once or twice. This is normal operation. Do nothing; the machine will finish the wash cycle.
Loud or unusual noise; vibration or shaking	Cabinet moving	<ul style="list-style-type: none"> • Washer is designed to move 1/4" to reduce forces transmitted to the floor. This movement is normal.
	All rubber leveling legs are not firmly touching the floor	<ul style="list-style-type: none"> • Push and pull on the back right and then back left of your washer to check if it is level. If the washer is uneven, adjust the rubber leveling legs so they are all firmly touching the floor. Your installer should correct this problem.
	Unbalanced load	<ul style="list-style-type: none"> • Open door and manually redistribute load. To check machine, run rinse and spin with no load. If normal, unbalance was caused by load.
	Shipping bolts not removed	<ul style="list-style-type: none"> • All five (5) shipping bolts should be removed before use.
Clothes too wet	Drain hose is kinked or improperly connected	<ul style="list-style-type: none"> • Straighten drain hose and make sure washer is not sitting on it.
	Household drain may be clogged	<ul style="list-style-type: none"> • Check household plumbing. You may need to call a plumber.
	Drain hose siphoning; drain hose pushed too far down the drain	<ul style="list-style-type: none"> • Ensure there is an air gap between hose and drain.
	Washer pump filter may be clogged	<ul style="list-style-type: none"> • Clean Pump Filter – Open the pump access door (use a coin) and remove the pump filter by turning it counterclockwise and pulling out. Clean the filter, removing all loose debris, and put filter back in place.
	Load is out of balance	<ul style="list-style-type: none"> • Redistribute clothes and run Drain & Spin or Rinse & Spin. • Increase load size if washing small load containing heavy and light items.
	No power/washer not working or dead	Drain hose is kinked or improperly connected
Household drain may be clogged		<ul style="list-style-type: none"> • Check household plumbing. You may need to call a plumber.
Drain hose pushed too far down in the drain		<ul style="list-style-type: none"> • Ensure there is an air gap between hose and drain.
Washer pump filter may be clogged		<ul style="list-style-type: none"> • Clean Pump Filter – Open the pump access door (use a coin) and remove the pump filter by turning it counterclockwise and pulling out. Clean the filter, removing all loose debris, and put filter back in place.
Washer is unplugged		<ul style="list-style-type: none"> • Make sure cord is plugged securely into a working outlet.
Water supply is turned off		<ul style="list-style-type: none"> • Turn both hot and cold faucets fully on.
Circuit breaker/fuse is tripped/blown		<ul style="list-style-type: none"> • Check house circuit breakers/fuses. Replace fuses or reset breaker. Washer should have separate outlet.
Controls are not set properly		<ul style="list-style-type: none"> • Hold START/PAUSE button to start cycle.
Automatic self-system checks		<ul style="list-style-type: none"> • First time the washer is plugged in, automatic checks occur. It may take up to 20 seconds before you can use your washer. This is normal operation.



Problem	Possible Cause	What To Do
Water does not enter washer or enters slowly	Automatic self-system checks	<ul style="list-style-type: none"> After START is pressed, the washer does several system checks. Water will flow several seconds after START is pressed.
	Water valve screens are stopped up	<ul style="list-style-type: none"> Turn off the water source and remove the water connection hoses from the upper back of the washer. Use a brush or toothpick to clean the screens in the machine. Reconnect the hoses and turn the water back on.
	Filter clogged or fill hose may be kinked	<ul style="list-style-type: none"> Make sure that the water valve filters (blue and orange screen must be free of solids) on the unit are not clogged. Turn off water and check filter by disconnecting hose at machine. Check that fill hoses are not kinked or clogged.
	Energy efficiency	<ul style="list-style-type: none"> This is an energy-efficient washer. As a result, the temperature settings for this washer may be different than for a non-energy-efficient washer.
	Insufficient water supply	<ul style="list-style-type: none"> Make sure that the water supply is turned on. Make sure that the water faucets are turned to their completely open position.
	The washer door is open	<ul style="list-style-type: none"> The washer door must be closed for all washer cycle operations. If the door is opened during the washer operation, all functions will stop, including water filling.
	Incorrect fill hose connection	<ul style="list-style-type: none"> Make sure that the fill hoses connect the hot water supply to the hot inlet on the washer and the cold water supply to the cold inlet on the washer (hot to hot, cold to cold).
Water fill optimization	<ul style="list-style-type: none"> Water may not cover the top level of the clothes. This is normal for this high-efficiency washer. The water fill is optimized by the system for best wash performance. 	
Snags, holes, tears, rips or excessive wear	Pens, pencils, nails, screws or other objects left in pockets	<ul style="list-style-type: none"> Remove loose items from pockets.
	Pins, snaps, hooks, sharp buttons, belt buckles, zippers and sharp objects left in pockets	<ul style="list-style-type: none"> Fasten snaps, hooks, buttons and zippers.
Wrinkling	Improper sorting	<ul style="list-style-type: none"> Avoid mixing heavy items (like work clothes) with light items (like blouses).
	Overloading	<ul style="list-style-type: none"> Load your washer so clothes have enough room to move freely.
	Incorrect wash cycle	<ul style="list-style-type: none"> Match Cycle selection to the type of fabric you are washing (especially for easy-care loads).
	Repeated washing in water that is too hot	<ul style="list-style-type: none"> Wash in warm or cold water.
Grayed or yellowed clothes	Not enough detergent	<ul style="list-style-type: none"> Use correct amount of detergent.
	Not using HE (high-efficiency) detergent	<ul style="list-style-type: none"> Use HE detergent.
	Hard water	<ul style="list-style-type: none"> Use hottest water safe for fabric. Use a water conditioner like Calgon brand or install a water softener.
	Water is not hot enough	<ul style="list-style-type: none"> Make sure water heater is delivering water at 120°–140°F (48°–60°C).
	Detergent is not dissolving	<ul style="list-style-type: none"> Try a liquid detergent.
	Dye transfer	<ul style="list-style-type: none"> Sort clothes by color. If fabric label states <i>wash separately</i>, unstable dyes may be indicated.
Colored spots	Incorrect use of fabric softener	<ul style="list-style-type: none"> Check fabric softener package for instructions and follow directions for using dispenser.
	Dye transfer	<ul style="list-style-type: none"> Sort whites or lightly colored items from dark colors. Promptly remove wash load from washer.
Water temperature is incorrect	Water supply is improperly connected	<ul style="list-style-type: none"> Make sure hoses are connected to correct faucets.
	House water heater is not set properly	<ul style="list-style-type: none"> Make sure house water heater is delivering water at 120°–140°F (48°–60°C).
Bad odor inside your washer	Washer unused for a long time or not using recommended quality of HE detergent	<ul style="list-style-type: none"> Leave the door slightly open for the water to air dry. Run a Basket Clean cycle (found in the Washer cycles menu) with 1 cup of bleach or other commercially available product manufactured for this use such as Tide® Washing Machine Cleaner. See <i>Care and Cleaning/General Maintenance</i> in the <i>Loading and using the washer</i> section.
Slight variation in metallic color	This is normal	<ul style="list-style-type: none"> Due to the metallic properties of paint used for this unique product, slight variations of color may occur due to viewing angles and lighting conditions.



Safety Instructions

GE Washer Warranty. *(For customers in the United States)*



All warranty service provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service on-line, visit us at GEAppliances.com, or call 800.GE.CARES (800.432.2737). Please have serial number and model number available when calling for service.

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.

Operating Instructions

For The Period Of:

We Will Replace:

One Year
From the date of the original purchase

Any part of the washer which fails due to a defect in materials or workmanship. During this **limited one-year warranty**, GE will also provide, **free of charge**, all labor and related service costs to replace the defective part.

What Is Not Covered (in the United States):

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Damage after delivery.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Product not accessible to provide required service.

Installation Instructions

EXCLUSION OF IMPLIED WARRANTIES—Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a GE Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Service location for service. In Alaska, the warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Troubleshooting Tips

Warrantor: General Electric Company. Louisville, KY 40225

Consumer Support





Consumer Support.



GE Appliances Website

In the U.S.: **GEAppliances.com**

Have a question or need assistance with your appliance? Try the GE Appliances Website 24 hours a day, any day of the year! For greater convenience and faster service, you can now download Owner's Manuals, order parts or even schedule service on-line. **In Canada: www.GEAppliances.ca**



Schedule Service

In the U.S.: **GEAppliances.com**

Expert GE repair service is only one step away from your door. Get on-line and schedule your service at your convenience any day of the year! Or call 800.GE.CARES (800.432.2737) during normal business hours.

In Canada, call 1.800.561.3344



Real Life Design Studio

In the U.S.: **GEAppliances.com**

GE supports the Universal Design concept—products, services and environments that can be used by people of all ages, sizes and capabilities. We recognize the need to design for a wide range of physical and mental abilities and impairments. For details of GE's Universal Design applications, including kitchen design ideas for people with disabilities, check out our Website today. For the hearing impaired, please call 800.TDD.GEAC (800.833.4322).

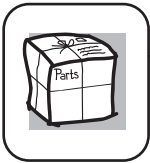
In Canada, contact: Manager, Consumer Relations, Mabe Canada Inc.
Suite 310, 1 Factory Lane
Moncton, N.B. E1C 9M3



Extended Warranties

In the U.S.: **GEAppliances.com**

Purchase a GE extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime, or call 800.626.2224 during normal business hours. GE Consumer Home Services will still be there after your warranty expires. **In Canada, please visit our Website or contact your local extended warranty provider.**



Parts and Accessories

In the U.S.: **GEAppliances.com**

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA and MasterCard cards are accepted). Order on-line today, 24 hours every day or by phone at 800.626.2002 during normal business hours.

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.

Customers **in Canada** should consult the yellow pages for the nearest Mabe service center, or call 1.800.661.1616.



Contact Us

In the U.S.: **GEAppliances.com**

If you are not satisfied with the service you receive from GE, contact us on our Website with all the details including your phone number, or write to:

General Manager, Customer Relations
GE Appliances, Appliance Park
Louisville, KY 40225

In Canada: www.GEAppliances.ca, or write to: Director, Consumer Relations, Mabe Canada Inc.
Suite 310, 1 Factory Lane
Moncton, N.B. E1C 9M3



Register Your Appliance

In the U.S.: **GEAppliances.com**

Register your new appliance on-line—at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material. **In Canada: www.GEAppliances.ca**

